



IBM i Performance Tools for Application Developers

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Performance Disclaimer

- "it depends ..."
- Performance information and recommendations in this presentation are based on measurements, analysis, and projections in a controlled environment for specific performance workloads.
- Your results may vary significantly and are dependent on the application and configuration.
- This information is provided along with general recommendations for you to better understand system performance.
- Information is provided *AS IS* without warranty of any kind.



Definitions

- Interactive work Generally 5250 online transaction processing (OLTP)
- Batch work non-interactive workloads
- Commercial Processing Workload (CPW) Workloads which have a relatively large amount of I/O compared to computation
- Disk arms generally one disk arm per disk drive. More disk arms generally results in improved I/O performance
- **Disk capacity** the amount of disk storage space
- Memory paging and faulting the movement of data in and out of memory
- Wait Accounting the ability to determine what a job is doing when it is not running





Definitions...

- Measurement The collection of performance metrics
- Transaction A basic unit of work
- Workload An application that can drive load on a system
- Benchmark A specific workload with specific environment settings
- Metric a value that is measured to gain insight into performance
- **Response Time** The average observed time to complete a transaction
- Utilization The percent of time that a resource is busy
- Throughput The rate at which transactions are completed
- **Capacity** The maximum throughput of a system





Agenda

- Brief Overview
- Introduction to IBM i Wait Accounting
- Performance Data Collectors
 - Collection Services
 - Job Watcher
 - Performance Explorer
- Performance Data Visualization and Diagnostics
 - Performance Data Investigator
 - iDoctor
- Examples





Keep Current on PTFs

It's always good practice to keep current on the latest fixes from IBM

- PTFs address defects
- PTFs introduce new capabilities
 - IBM i Technology Refresh Updates
 - IBM i Group PTFs
 - Database
 - Performance tools
 - Java
 - HTTP Server
 - HTTP Server Group PTF for latest Navigator for i functionality
 - PTFs for performance data collectors
 - Collection Services, Job Watcher, Disk Watcher, Performance Explorer







Performance Instrumentation and Data Collection



- IBM develops the software stack, top to bottom
 - Instruments the software with performance metrics
 - Performance metrics are component-specific
- IBM develops the performance data collectors that harvest those performance metrics
- IBM i has an **integrated database** DB2
 - This is a BIG DEAL
 - Performance data is stored in the database automatically
 - No "add on" application is necessary it's all in the Operating System
 - Applications mine the performance data in the DB2 files using SQL

BM i has the best performance instrumentation and data collection © 2016 International Business Machines Corporation capabilities in the industry!







Performance Instrumentation and Data Collection







Introduction to Wait Accounting

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Performance Fact:

"All computers wait at the same speed"







What is Wait Accounting?

Wait Accounting = the ability to determine what a job is doing when it is not running









Wait Accounting Overview

When a job is not running (using CPU), it is waiting

- But what is it waiting for?

Waits may be normal, some waits are not normal

- Wait Accounting helps to determine what the wait is and if it is a problem

IBM i has instrumented most of the key wait conditions

 Wait information is automatically collected by Collection Services and Job Watcher







Wait States

Wait information is tracked for each job, thread and task on system A job/thread/task is in one of three states:





Wait Accounting - Buckets

Wait Buckets = "Wait condition groups" instrumented in the operating system.

- Buckets can then be **analyzed** to determine where a job is spending it's time (running or waiting)
- Categorized into **32** buckets
- Buckets found in both Collection Services and Job Watcher data
- Waits can be viewed at a system-level or at an individual job/ thread/task level
 - Can also be grouped by generic job name, subsystem, user profile, pool ID, etc.







32 Wait Buckets (6.1 and beyond)

- 1. Time dispatched on a CPU
- 2. CPU queuing
- 3. Reserved
- 4. Other waits
- 5. Disk page faults
- 6. Disk non-fault reads
- 7. Disk space usage contention
- 8. Disk operation start contention
- 9. Disk writes
- 10. Disk other
- **11. Journaling**
- 12. Semaphore contention
- **13. Mutex contention**
- 14. Machine level gate serialization
- **15. Seize contention**
- **16. Database record lock contention**
- 17. Object lock contention

18. Ineligible waits

19.Main storage pool contention

- 20. Classic Java[™] user including locks (to 6.1)
 - \rightarrow (7.2) Journal save while active
- 21. Classic Java JVM (up to 6.1)
- 22. Classic Java other (up to 6.1)
- 23. Reserved
- 24. Socket transmits
- 25. Socket receives
- 26. Socket other
- 27. IFS
- 28. PASE
- 29. Data queue receives
- 30. Idle/waiting for work
- 31. Synchronization Token contention

32.Abnormal contention

http://www.ibm.com/developerworks/ibmi/library/i-ibmi-wait-accounting/ http://nublic.dbe.ibm.com/services/us/igsc/idoctor/Job_Waits_White_Paper_61_71.pdf





Wait Accounting – "Run-wait" signature

Applying the concepts of wait accounting, we are now able to identify the amount of time the thread/task was running and the time the thread/task was waiting.

Consider the following:

Batch job with total run time of 6 hours

Run-wait signature

CPU	CPU queuing	Wait			
140 min	50 min	170 min			
Elapsed time 6 hours (360 mins)					





Wait Accounting – "Run-wait" signature



Now you can start asking questions such as:

- Are my pool sizes appropriate? What objects is the faulting occurring on?
- Is the write cache being overrun? Is the application forcing writes out synchronously?
- Are all the journals optimally configured? Are unnecessary objects being journaled?
- Am I locking records or objects unnecessarily?







Metrics related to components of wait time

Total	Disk reads	Disk writes	Record Locks	Journal
count	> 3,523	17,772	355	5,741
Total	→ 42 sec	73 sec	45 sec	44 sec
Avg time	• 0.012 sec	0.004 sec	0.126 sec	0.007 sec
per wait		Disk Page	Faults Disk Page	

- Tools capture this level detail
- Useful to know both counts and time

Disk Page Faults 🔒	Faults Time ^ (Seconds)
20498	26.37
7969	10.83
9080	15.86
1738	2.55
3124	1.22
1071	0.65
2013	0.94
3133	1.19
2939	1.36
1056	0.55





Why Developers should leverage Wait Accounting!!

- Helps you understand application characteristics
 - Is it CPU bound? I/O bound?
- Helps you to understand where to focus your effort and investment
 - Is there a bottleneck on CPU, Memory, I/O, Contention time?
 - Invest resources where greatest benefit will be
- Can offer insight into potential performance issues before end-users are affected
 - Can leverage aspects of wait accounting in test environment
 - Eliminate surprises
 - Identify bottlenecks that prevent scaling
- Provides valuable clues to help analyze performance issues as they arise
- Instrumentation part of base IBM i operating system, IBM tools available to help you analyze







Common Waits that Applications use

- Disk Waits
- Semaphores, Mutexes, Synchronization Tokens
- Journaling
- Database record locks
- Object locks
- Sockets



A few other things to know about waits...

- · Some waits are "expected" and others "unexpected"
- If waits can be reduced or eliminated, CPU can be used more efficiently
- One wait may be reduced/eliminated, only to have another wait surface
- Likely won't be able to remove all wait times
- When is a wait "bad"?
 - Is there a business impact? Are users complaining?
 - "It depends" but waits more than 25% of run time may need additional analysis

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Tools for analyzing Wait Accounting information







Wait Accounting - IBM i Collectors

Collection Services

- Collects data automatically 24 X 7 at specified intervals (typically 5 or 15 minutes)
- System and job level data
- Starting point!



- Job Watcher
 - Needs to be started/stopped (typically 5 or 10 second intervals)
 - Additional detailed data such as call stacks, object waited on, holder
 - Frequently needed to solve performance issues





Performance Data Collection vs Visualization

 The performance data *collection* capability is built into the operating system



- Everyone can collect all types of IBM i performance data
- The visualization of the data may require additional products
 - Visualization is the display of charts or tables of performance data
 - The Performance Data Investigator is part of the operating system
 - Everyone can visualize Collection Services data







Two Graphical Analysis Tools

- Performance Data Investigator Job Watcher
 - Requires 57xx-PT1 Job Watcher feature
 - Geared to average user

Installed Products			
2 🔄 🔻 📷	Actions 🔻		
Product ID	Product Option	Release	Description
(≯) 4 of 117 items sh	own. Clear filter		
5770PT1	0000	V7R2M0	IBM Performance Tools for i - Base
5770PT1	0001	V7R2M0	Performance Tools - Manager Feature
5770PT1	0002	V7R2M0	Performance Tools - Agent Feature
5770PT1	0003	V7R2M0	Performance Tools - Job Watcher

- iDoctor Job Watcher
 - IBM i Service offering, yearly license by serial number
 - Geared to advanced user





Wait Accounting IBM i Graphical Analysis Tools

• Two powerful graphical tools to help make your analysis more efficient and productive:

Performance Data Investigator (PDI)

- Component in IBM Navigator for i (browser-based)
- Nothing to install, can view Collection Services for "free"
- <u>http://www.ibm.com/developerworks/ibmi/library/i-pdi/index.html</u>

IBM iDoctor for IBM i

- Microsoft Windows based client
- Requires Job Watcher yearly license to see Collection Services data (IBM Service offering)
- https://www-912.ibm.com/i_dir/idoctor.nsf





Wait Accounting IBM i Graphical Analysis Tools

• Both GUI tools sit on top of same rich IBM i instrumentation, but not equivalent in presentation and function





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Wait Accounting Analysis Strategy

- Understand the "big picture" first
 - Understand overall partition characteristics first and where system bottlenecks may be that affecting your application
 - Typically done using Collection Services data
 - Drill down to job level
 - Waits can be analyzed in various useful ways:
- Waits by Job or Task
- Waits by Generic Job or Task
- Waits by Job User Profile
- Waits by Job Current User Profile
- Waits by Pool
- Waits by Subsystem
- Waits by Server Type
- Waits by Job Priority
- Continue detailed analysis at a Job Level using Job Watcher
 - Narrow focus to interesting timeframes / jobs
 - Many more job level details available





Using Performance Data Investigator (PDI)

- IBM Navigator for i is the Web console for managing IBM i
 - Has much of the function as System i Navigator
 - but with a browser user interface
 - Simply point your browser to http://systemname:2001







PDI Wait Accounting Perspectives - Where to start



Collection

Collection Library Collection Name QPFRDATA Q201000002 (*CSFILE) - Jul 20, 2015 12:00:02 AM

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Performance -> Investigate Data -> Collection Services:

Option 1: CPU Utilization and Waits Overview

Combines related waits into higher level buckets

Option 2: Waits Overview

All individual "blocked" wait buckets shown



System "run-wait" signature -> CPU Utilization and Waits Overview



- A chart that combines CPU utilization as well as the wait buckets can be very beneficial in assessing the health of your partition
- In this chart, we can see that the majority of the time, the jobs were spending time in CPU as well as in Disk. Minor amounts of Journal wait time and operating system contention time are also present.





CPU Utilization and Waits Overview – drilldown analysis

Because Disk wait time was fairly significant, drilldown to Disk Waits Overview to further examine the detailed waits contributing to this time:



 Can now see that Disk Page Fault time is the biggest contributor to Disk Time. (A job needed something in memory, it wasn't there, had to do an I/O to bring it into memory before job could continue running).



Waits by Job or Task

The next question likely would be which job(s) are incurring this wait time. Drilling down further, we can see the list of jobs incurring this wait time:



• This type of chart can also be used to understand a job(s) "run-wait" signature.
















IBM









Job Watcher data is typically needed to solve lock related issues.



IBM



Job Watcher data will show object waited on, the holder, and call stacks for both the waiter and the holder (example shown later on...)





Wait Accounting at a Job Level





Dispatched CPU Time
 Disk Non-fault Reads Time
 Disk Writes Time
 Seize Contention Time
 Socket Receives Time

CPU Queuing Time
Disk Space Usage Contention Time
Journal Time

Database Record Lock Contention Time

Main Storage Pool Overcommitment Time

Disk Page Faults Time
Disk Op-Start Contention Time
Machine Level Gate Serialization Time
Object Lock Contention Time
Abnormal Contention Time





Wait Accounting at a Job Level

Would this job benefit from additional memory? CPU? Disk?







Disk Page Faults Time
Disk Op-Start Contention Time
Machine Level Gate Serialization Time
Object Lock Contention Time
Abnormal Contention Time





Wait Accounting at a Job Level



Would this job benefit from an improved I/O subsystem?





CPU Queuing Time	D
Disk Space Usage Contention Time	D
Journal Time	М
Database Record Lock Contention Time	0
Main Storage Pool Overcommitment Time	А

Disk Page Faults Time
Disk Op-Start Contention Time
Machine Level Gate Serialization Time
Object Lock Contention Time
Abnormal Contention Time





Job Watcher - Additional Benefits

- Collects more detailed performance data than Collection Services
 - Call Stacks
 - SQL Statements
 - Additional wait accounting information:
 - Objects being waited on
 - Holder of object
- More frequent intervals (seconds)
- Need to start/stop Job Watcher
 - Navigator for i, iDoctor, green screen commands
- To see charts in PDI, need Performance Tools LPP Job Watcher option (chargeable) or iDoctor Job Watcher license for viewing in iDoctor





Job Watcher - Holders versus Waiters

- IBM i keeps track of who is holding a resource, and if applicable, who is waiting to access that resource
 - A Holder is the job/thread/task that is holding the serialized resource
 - A Waiter is the job/thread/task that wants to access the serialized resource
- IBM i also maintains call stacks for every job/thread/task
- The combination of
 - Who holders and waiters ... who has it? who wants it?
 - What object being waited on
 - How call stacks

provides a very powerful solution for analyzing wait conditions







Job Watcher – Where to Start



Waits by Job Priority Sorted by Non-idle Waits

Performance -> Investigate Data -> Job Watcher:

Option 1: CPU Utilization and Waits Overview

Combines related waits into higher level buckets

Option 2: Waits Overview

All individual "blocked" wait buckets shown

Notice similar perspectives available as Collection Services

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Job Watcher – Waits Overview

Waits Overview 60 80 70 50 PU 60 (Seconds) 30 20 Utilization 50 40 30 (Percent) 20 10 -10 0 2:36:29 PM 2:36:39 PM 2:36:49 PM 2:36:59 PM 2:37:09 PM Date - Time Dispatched CPU Time CPU Queuing Time Disk Page Faults Time Disk Non-fault Reads Time Disk Space Usage Contention Time Disk Op-Start Contention Time Disk Writes Time Journal Time Machine Level Gate Serialization Time Seize Contention Time Database Record Lock Contention Time Object Lock Contention Time Ineligible Waits Time Main Storage Pool Overcommitment Time

Notice same wait buckets, but more granular intervals





Job Watcher – Additional Interval Details

Thread or Task Details

	Job information:	information: QZDASOINIT/QUSER/128962 - 00000000000005			20
_	Current user profile:	LISAW		Pool:	2
Г	Object waited on:	INVENTORY INVENT	ORY	Type description:	PHYSCIAL FILE MBR - DATA PART
	Wait duration:	581 milliseconds		Segment type descri	ption: DB PHYSICAL FILE MEMBER RECORDS
	Current or last wait:	DB record lock: update		Wait object library:	None detected this interval
L	Holding job or task:	QZDASOINIT/QUSE	R/128890	Interval timestamp:	Jan 3, 2014 2:36:28 PM
	SQL client job:	None detected this i	interval	Interval (1 to 684):	< 174 >
	Show Holder				
c	all Stack				
	Select Ac	ction 🔻			L.
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	2			I	ongWaitReceive9QuCounterFR12RmprReceiverP
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	4			r	rmslDBHLockFR11RmslPImpLad
	5			ç	getLockWithWait18DbpmUpdateResourcede
	6			ç	getLock18DbpmUpdateResourcead
	7				getRowLock_18DbpmUpdateResourceFCUIRC9Dbp
•	8			e	execute18DbpmUpdateLockNodeFR13DbpmQuer
(01	9			ν	PositionNextAndExecute18DbpmUpdateLockNod
1	10			F	oositionNextEntryAndFetchOutline_17DbpmReadO

SQL Statement

✓ Include Host Variables

SELECT QUANTITY FROM WAREHSE42.INVENTORY WHERE ID=*DATA FORMAT ERRORTITY FROM WAREHSE42.INVENTORY WHERE ID=? FOR UPDATE





Wait Accounting - Recommendations: Be proactive!

- Use the rich IBM i wait accounting instrumentation found in
 - Collection Services & Job Watcher
 - Use PDI or iDoctor to view/analyze
- Understand your partition's "run-wait" signature and normal patterns



Identify bottlenecks





Recommendations: Be proactive!

- Keep a baseline
 - Collection Services (Job Watcher data is also nice to have)
 - Weekly, end-of-month, end-of-year
 - Prior to any hardware, software, configuration related change
- A baseline provides a reference point
 - It is the expected performance characteristics over a defined period of time
 - Having one makes it easier to recognize changes and its effect



<u>Wait bucket information can make it easier to determine what has changed!</u>
 <u>Both at a partition level as well as an individual job level</u>





IBM i Performance Data Collectors

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Performance Data Collection Architecture

- Collection Services
- Job Watcher
- Disk Watcher
- Performance Explorer







Collect System-wide Performance Data



Collect Performance Data 24/7

- If something goes wrong, you have data that will help analyze the problem, fix it, and prevent it from happening in the future
- If you can't solve the problem, you have information that makes it easier for IBM Support to solve the problem faster
- To provide a reliable baseline so you can understand the impact that a software, network, or environmental change had on the performance of your system
- To provide historical information that enables you to plan for future growth based on real trends, not guesses.





Patterns in Performance Data



- Performance data typically has patterns
 - Daily, weekly, monthly, yearly

- Understand your typical patterns

- Recognize change





Job Watcher

- Job Watcher returns real-time information about a selected set of jobs, threads, or LIC tasks
- Job Watcher collects additional types of data that Collection Services does not, as well as more frequent intervals
 - Job Watcher has more overhead than Collection Services
- Data collected by Job Watcher includes
 - Wait times
 - CPU
 - I/O activity
 - Call Stacks
 - SQL statements
 - Communications statistics
 - Activation Group statistics

Run Job Watcher when you need detailed performance data for diagnostic purposes.

There are clients that run Job Watcher 24x7 to always have diagnostic data available.

Need to manage the data carefully.



IBM

Job Watcher

- Job Watcher collects more detailed performance data than Collection Services and at more frequent intervals
 - CPU and I/O (like Collection Services)
 - Call Stacks
 - SQL Statements
 - Detailed Wait information:
 - Objects being waited on, even records number of files
 - Holder of object
- Job Watcher does not collect everything that Collection Services collects.
 - It does not always collect information about every thread
 - Thread must use CPU during interval
 - Thread must exist for entire interval
 - It does not collect memory pool or detailed I/O statistics
- Data is written to DB2 files





Job Watcher Usage Tips

- Use Job Watcher when you need detailed performance data to resolve a problem
 - Typically problem has been scoped first by Collection Services
- For problem determination Job Watcher can be run on **specific jobs**
 - Caution: When using Job Watcher on specific job(s), you may not get detailed Holder information
- Multiple collections can be run at the same time
- Need to manage the amount of data collected



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Basic Job Watcher Data Collection Steps

- 1. Create the Job Watcher definition
 - Or use one of the IBM-supplied definitions
- 2. Start the Job Watcher collection
- 3. Let it run until the problem has occurred
- 4. Stop the Job Watcher collection
- 5. Analyze the data

There are times when you may want to run Job Watcher continuously



How Do I Run Job Watcher with the Commands?

- CL Commands
 - Add Job Watcher Definition (ADDJWDFN) to define the collection
 - . Identifies the performance data that is to be collected
 - Remove Job Watcher Definition (RMVJWDFN) to remove a definition
 (Note: Job Watcher Definitions can only be displayed through the GUI)
 - Start Job Watcher (STRJW) to start the collection
 - End Job Watcher (ENDJW) to end the collection (optionally)



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IBM-Supplied Job Watcher Definitions

- Several pre-defined Job Watcher definitions are available
 - The main difference is the sample intervals
 - Q1SEC* 1 second intervals with call stacks, another to include SQL
 - Q10SEC* –10 second intervals with call stacks, another to include SQL
 - Q5SEC* 5 second intervals with call stacks, another to include SQL
- Recommendations:
 - Collect with Call Stacks and SQL
 - Use 10 second intervals for general analysis (Q10secsql)
 - Use 5 second intervals for complex or intermittent issues, or for contention related problems (Q5secsql)

Performance	Welcome 3	Job Watcher Definitions	х	
🗉 Investigate Data				
Manage Collections	7-1-14(-4	-has Definitions - Etca	at and in a second	
🗄 All Tasks	JOD Wat	cher Definitions - Etc3	ct.rchiand.ibm.com	
Active Jobs				
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Investigate Data	5		ctions 🔻	Titter
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		QISEC	IBM-supplied	1 second intervals, Call stacks
		Q1secsql	IBM-supplied	1 second intervals, Call stacks, Sql
Performance Data Reports		Q10sec	IBM-supplied	10 second intervals. Call stacks
□ Collectors			1011 Cappilou	
Disk Watcher		Q10secsql	IBM-supplied	10 second intervals, Call stacks, Sql
Job Watcher Active Job Watcher Collections		Q5sec	IBM-supplied	5 second intervals, Call stacks
Add Job Watcher Definition		Q5secsql	IBM-supplied	5 second intervals, Call stacks, Sql
Job Watcher Definitions				
Start Job Watcher				
Stop Job Watcher				
Collection Services				
chines Corporation	1 - 6	o of 6 items	5 10	25 50 100 All





Job Watcher Authority Requirements

Commands:

- 1. You must have service (*SERVICE) special authority
 - Change User Profile to add ***SERVICE** authority to create Job Watcher
 Definitions or to Start Job Watcher
- 2. -OR- Be authorized to the Job Watcher function of the operating system
 - Change Function Usage (CHGFCNUSG) command, with a function ID of QIBM_SERVICE_JOB_WATCHER can be used to change the list of users that are allowed to use this command.

CHGFCNUSG FCNID(QIBM_SERVICE_JOB_WATCHER) USER(<usrprofile>) USAGE(*ALLOWED)

- Definitions:
 - Additional authority is needed to see the definitions for each as they are shipped *PUBLIC *EXCLUDE. To see the definitions shipped in Job Watcher, users will need authority to the QAPYJWDFN file in QUSRSYS

https://www.ibm.com/developerworks/community/wikis/home?lang=en#!/wiki/ IBM%20i%20Technology%20Updates/page/Authority





Performance Explorer

- Performance Explorer helps identify the causes of performance problems that cannot be resolved using one of the other performance data collectors
 - Collects more detailed information about a specific application, program, or resource
- Performance Explorer is typically used for two main reasons:
 - Detailed performance trace data is needed to identify the performance problem

- Analyzing the performance of applications

- Performance Data Investigator supports profile collections only
- iDoctor is required for advanced PEX Analysis





Performance Explorer

- Performance Explorer is the most sophisticated IBM i performance tool
 - Can collect the details of every I/O operation, every task switch
 - Hundreds of events collected
 - Thus, most complex to use
 - More overhead
- Typically, problem has been scoped by other tools first
- Generally used by IBM performance analysis experts

Except.....





Performance Explorer – "TPROF" usage

- "Trace-profile" is a fairly easy, and fairly "light-weight" PEX collection that can be useful to application developers, especially when trying to diagnose high CPU issues
 - Provides CPU usage at a program/module/procedure level
 - Make sure you have latest PEX PTFs applied

http://www-01.ibm.com/support/docview.wss?uid=nas8N1012020

- Can be run over subset of jobs

<u>Steps:</u>

- 1. Add a PEX definition:
 - ADDPEXDFN DFN(**TPROF**) TYPE(*TRACE) **JOB((*ALL *ALL))** TASK(*ALL) MAXSTG(4000000) INTERVAL(1) TRCTYPE(*SLTEVT) SLTEVT(*YES) MCHINST(*NONE) BASEVT((*PMCO *NONE *FORMAT2))





Performance Explorer – "TPROF" usage

2. Collect data







1(0.15%) 66

Performance Explorer TPROF reports – PDI

Profile by Procedure										
Perspective 🖲 Edit 🖻 View 🖻 History 🖻										
I I Selec	ct Action									
Program Name 🖻	Module Name	Procedure Name	Component a	Hit Count						
CFTSMPI		#cftsmpi	SLIC Common Functions	332(48.61%)	Profile	oy Cor	nponen	t		
STRHU		do_copyMemoryLarge	SLIC String Functions	94(13.76%)		D _	Sele	ect Action •		
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CUSTOMER CUSTOMER		#DBXEMP2	MI Other	15(6 50%)		•	Total			683(100%)
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		trimPangaEarPoad 14S	SLIC Storage	6(0,88%)					#dbrsqmn.#dbrsqmn	85(12.45%)
SIMOLET			Management	0(0.88%)					sExecute42VariableLen	ng16(0.88%)
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Job/Thr	ead List									
	1	Select Action •								
Select		Name	Task/Thread Name	Cumulative CPU Time in Seconds	Active Time in Seconds	Hit Co	unt			
	-	Total		143.50993	221051.77	509401	.459333(1	100%)		
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	•	ADMIN2		0.101269	9519.301			DB Co	de Burst	45(6 59%)
	•	QLWISVR		0.101269	9519.301		•	CUST		45(6.59%)
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							•	MI ILE		27(3.95%)
							•	MI OP	м	4(0.59%)

•

Unknown

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Watches

- Watches provide a programmatic interface to be notified when the following occur:
 - Message
 - Licensed Internal Code Log (LIC Log)
 - Problem Activity Log Entry (PAL entry)
- Start Watch (STRWCH) command or API (QSCSWCH)
- End Watch (ENDWCH) command or API (QSCEWCH)
- When the condition being watched occurs, your program gets control and you can take any action you want

http://www.ibmsystemsmag.com/Blogs/i-Can/Archive/i-can-automate-monitoring-with-watches/











Examples

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What is causing disk wait time?

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Let's Look at the Disk Waits







We see it's faulting let's find out who did it



Let's find out who the user is

We now have several clues: We know the jobs - QRWTSRVR - DDM/DRDA server jobs We know the time - early afternoon We know the user profile - QUSER

But QUSER isn't helpful. We need the job's current user profile

Waits by Job Current User Profile shows us VCPANYLT is the guilty party



Disk Waits Overview (Century Digit = '1', Interval Date

Perspective 🖻 Edit 🖻 View 🖻 History 🖻






Viewing Waits with Job Watcher

Example of Object Lock Contention



Job Watcher: CPU Utilization and Waits Overview





IBM

Seizes and Lock Waits Overview \rightarrow All Waits by Thread or Task...



All Waits by Thread or Task → All Waits for One Thread or Task



O a la at the a late with the



All W	All Waits for One Thread or Task All Waits by Thread or Task Sorted by Seize Contention	bject lock contention time. Look at all waits for that one thread or task
13	All Waits by Thread or Task Sorted by Database Record Lock C	Contention
	All Waits by Thread or Task Sorted by Object Lock Contention	
	Export	20
	Modify SQL	200
	Change Context	451.38
	Show as table	
	Table Actions	
C	QCMNARB02/QSYS/014028 - 0000000000000001 -	





All Waits by Thread or Task \rightarrow Interval Details







Interval Details



Call Stack

Se	Select Action					
Call Level	Program	Module	Procedure	1		
1			qutde_block_trace	C		
2			longWaitReceive_9QuCounterFR12RmprReceiverPvQ2_8TDQSEnum4EnumUlCPv	C		
3			$lock Conflict \17 Rms \\ HHTEntry Block \\ FP11 Rms \\ Plmp \\ LKIP12 Rms \\ LKIEntry \\ PvP \\ 6TD \\ Task \\ R14 Rms \\ Rcvr \\ Holder \\ Q2 \\ 8TD \\ QS \\ FP11 \\ Rms \\ Plmp \\ LKIP12 \\ Rms \\ LKIEntry \\ PvP \\ 6TD \\ Task \\ R14 \\ Rms \\ Rcvr \\ Holder \\ Q2 \\ 8TD \\ QS \\ FP11 \\ Rms \\ Plmp \\ LKIP12 \\ Rms \\ LKIEntry \\ PvP \\ 6TD \\ Task \\ R14 \\ Rms \\ Rcvr \\ Holder \\ Q2 \\ 8TD \\ QS \\ FP11 \\ Rms \\ Plmp \\ LKIP12 \\ Rms \\ LKIP12 \\ Rms \\ LKIP12 \\ Rms \\ Rcvr \\ Holder \\ Q2 \\ Rms \\ Rcvr \\ Holder \\ Holder \\ Rcvr \\ Holder \\$	n C		
4			$obtain {\sf Hold_17Rms} {\sf HoldHashTableFR11Rms} {\sf PlmpLKIR12Rms} {\sf LKIEntryP6TDTaskR19Rms} {\sf BlockDescriptorR14Rms} {\sf Rcstress} {\sf$	v C		
5			rmslHLockFR11RmslPlmpLKI	C		
6			rmsllockspace FR8SpacePtrXT17GenericMiTemplate RHci	C		





7.2 ... More Information!

Interval Details for One Thread or Task (Interval	: = '3959433')				
Perspective 🖻 Edit 🖻 View 🖻					
Collection	Time	r 12, 2008 8·42·3	System	RCHASTND	
Library: COMMON72	End: Mar	r 12, 2008 9:42:3	3 AM Release	: V6R1M0	
Type: Job Watcher File Based Collection File level: 8					More "Thread or Task Details"
Job information: QSQSRVR/QUSER/43712 00000000000013 0000000000013	23 -	Prior	ity	50	details
Current user profile: VCPANYLT		Pool	:	2	
Object waited on: JUDGE JUDGE		Туре	description:	DB2 ACC	ESS PATH
Wait duration: 10 milliseconds		Segr	nent type descripti	on: MACHINE SECOND	E INDEX RADIX4 ARY
Current or last wait: 161/SFt		Wait	object library:	None det	tected this interval
Holding job or task: None detected this interv	val	Inter	val timestamp:	Mar 12, 3	2008 8:51:05 AM
SQL client job: None detected this interv	val	Inter	val (1 to 710):	< 9	7 >
Show Holder		Easily from or to the r	navigate ne interval next		





More PDI Examples

Power Systems



Java Perspectives in Collection Services





IBM

Java Perspectives

Drilldown for one job -Look at the heap and memory usage over time for one selected job.



IBM Technology for Java Memory for One Job





Database Full Opens

Full Opens are expensive resource-wise





General recommendation is to keep Native Full Opens per second < 1000







Database Full Opens



In an RPG program, full opens are caused by the use of SETON *LR instead of RETRN. Avoid LR if possible. Not setting on LR (in OPM programs) will keep the program in memory, keeps file open and pointers set, retains variable values, etc. Also, avoid *NEW for the ACTGRP

Shared file opens are far less expensive than full file opens. They consume less CPU, less storage and are faster than full opens. There are some implications of changing full file opens to shared file opens, but implementation of shared opens is typically easier to manage and implement than changing SETON LR to RETRN in RPG programs. The following links provide explanation, usage and considerations of using shared ODPs:

Sharing database files in the same job or activation group http://pic.dhe.ibm.com/infocenter/iseries/v7r1m0/topic/dbp/ rbafosfile.htm?resultof=%22%4f%44%50%22%20%22%6f%64%70%22%20

Open considerations for files shared in a job or an activation group

http://pic.dhe.ibm.com/infocenter/iseries/v7r1m0/topic/dbp/rbafoopenc.htm

Input/output considerations for files shared in a job or an activation group http://pic.dhe.ibm.com/infocenter/iseries/v7r1m0/topic/dbp/rbafoiocon.htm

Close considerations for files shared in a job or an activation group

http://pic.dhe.ibm.com/infocenter/iseries/v7r1m0/topic/dbp/rbafoclose.htm





Temporary Storage Allocation/Deallocation perspectives Storage Allocation Perspectives

Where is my temporary storage going?

Expand Collection Services



Selection Name

Description

Temporary Storage Allocation Accounting

This chart shows the amount of temporary storage charged to





Temporary Storage Allocation / Deallocation Overview

Generally, allocations and deallocations following a similar pattern







From an overview perspective, drill down to more detail



88

What has the performance adjuster been doing to my pools?

Collection Services allows you to look backward in time •









Memory
 Memory Pool Sizes and Fault Rates
 Memory Pool Activity Levels
 DB and Non-DB Page Faults

What does the faulting look like when I was testing?









IBM iDoctor for i

- Product developed by the IBM Rochester Support Center for deep, detailed performance analysis
- Major components
 - Job Watcher
 - Job Watcher
 - Collection Services Investigator
 - Disk Watcher
 - Plan Cache Analyzer graphical analysis of the system's SQL Plan Cache
 - PEX Analyzer
 - Heap Analyzer Classic JVM heap analysis
 - VIOS Investigator
- http://www-912.ibm.com/i_dir/idoctor.nsf







IBM iDoctor for i

Co L	onnected to system Ctoperf.rchland.ibm Component list for system Ctoperf.rchla	n.com with and.ibm.co	user DMMAY	Change User
	Component	Expires	Status	
	Job Watcher	Never	Available	
	Collection Services Investigator	Never	Available	
	Disk Watcher	Never	Available	
	Plan Cache Analyzer	Never	Available	
	atar PEX-Analyzer	Never	Available	
	iDoctor FTP GUI		Available	
	🚰 Heap Analyzer		Available	
	1			Close window after clicking Launch
Τc	o authorize use for a component, enter	the acces	s code below	
,	Access code:		nnlu S	justem serial or the second
]		PPU	 Windows client application
				https://www-912.ibm.com/i dir/idoctor.nsf





iDoctor versus Performance Data Investigator

- You have two graphical interfaces for performance data analysis...
 - Which should you use? It depends....

Feature	iDoctor	PDI		
Interface	Windows client	Browser		
Wait Analysis	Yes	Yes		
Collection Services	Yes	Yes		
Job Watcher	Yes	Yes		
Disk Watcher	Yes	Yes		
Performance Explorer	Yes	Profile collections only		
Database	Yes	Yes		
Job Watcher Monitors	Yes	No		
Customizable	Yes	Yes		
User Defined graphs and queries	Yes	Yes		
Update Frequency	Monthly	Twice Yearly		
Support	Defect only	Standard SWMA		
Chargeable	Yearly license	 Collection Services at no additional charge with i Disk Watcher, Database, and Performance Explorer included with base PT1 product Job Watcher is an additional option of PT1 and has an additional charge 		
Experimental Features	Yes (e.g., VIOS Investigator)	No		
© Williterational Plaingeager supportoration	No	Yes 92		

developerworks	Backup Recovery and Media Services (BRMS)
I everage the latest enhance	DB2 for i (Database)
The IBM i operating system and rel	ted software General IBM i operating system
updates 9 & RM i products are frequently enhanced.	/isit this wiki to Hardware and Firmware (including Technology Refresh content)
TR = E treet trio & learn more.	IBM i Access Client Solutions
	IBM Integrated Web Services for i
Technology Refresh Access technology undates	Integration with BladeCenter and System x
IBM 17.1 Enhancements Access technology updates	Java on IBM i
	Navigator
	Performance Tools
	PowerHA Systeminirromor i
	Systems Director for i
De ferrer a Teele	Web Integration on i
Performance loois	
Like Updated today at 12:17 PM by ShaunaRollings Tags: performance_tools	
Page Actions +	
This section contains information about the most recent enhancements to IBM i Benormance	Fools. This topic includes Performance data
collection tools, the performance components of IDM Navigator for Faild the Ferrormance rook	Performance on the web
	Like Updated 2/12/15 by Irpowell Tags: collection_manager, pdi, performance_data_investigator
Performance Data Collectors	Page Actions *

Collection Services, Disk Watcher, Job Watcher, and Performance Explorer are the primary pe IBM i. Other performance related tools include: Batch Model, Work with System Activity (WRK: (DMPMEMINE) and Analyze Command Performance (ANZCMDPFR).

Performance on the Web

The Performance components of IBM Navigator for i include the Investigate Data task which Investigator (PDI) and the Manage Collections task used to manage performance collecti web-based GUI interface for Collection Services, Job Watcher and Disk Watcher.

Performance Tools LPP (57xxPT1)

Performance Tools is a licensed program product that contains additional performance tools. Tools Reports. More information on this licensed program is contained in the IBM Knowledge

Performance Tools GUI:

The performance components in IBM Navigator for i include Performance Data Investigator (PDI), Performance Collection Manager and web-based GUI interfaces for Collection Services, Job Watcher and Disk Watcher.

Getting Started:

The main page for Performance Tools and this sub-page "Performance on the web" provide enhancement information. For specific enhancement by topic, see Enhancements and New Perspectives

The Resources sub-page contains a significant resource list. A good place to start for learning PDI is to document titled "Getting started with the Performance Data Investigator".

PTFs:

PTFs for these functions are part of the set of PTFs for IBM Navigator for i. They are listed in the table below, grouped by date of release. Check against the PTFs listed for IBM Navigator for i.

Performance Task Enhancements (Release Date)	7.2 PTFs	7.1 PTFs - 5770SS1	6.1 PTFs	PTF Description	Notes
<u>Fall 2014</u> (Dec 2014)	SF99713 level 5 or higher - not yet available Use PTFs (SP2): • S/53771 • S/53772)	SF99368 level 31 or higher - not yet available Use PTFs (SP11): • SI53777 • SI53776)	SF99115 level 42 - not yet available Use PTFs (SP15): • S/53773 • S/53774 • S/53775)	HTTP Group PTF (includes but not limited to: • Common PTF • Navigator for i • IBM i Navigator tasks on the Web PTF (this PTF is only needed on 6.1)	The Navigator for i PTFs are shipped in the HTTP group, and it is recommended that you keep current on this PTF group as well as: 1. Java group PTF 2. Database Group PTF F 3. Performance Tools Group PTF 93





IBM i Performance FAQ a MUST read!

http://www.ibm.com/common/ssi/cgi-bin/ssialias? subtype=WH&infotype=SA&appname=STGE_PO_PO_USEN&htmlfid=POW03102USEN&attachment=POW03102USEN.PDF

IBM Power Systems Performance



IBM i on Power - Performance FAQ October 12, 2015





Now it all makes sense!











www.ibm.com/power/i







References

	מום פווסטפונקפט גם פוומטום סטו הסטונטטונטיו פו ופנטי טוומוקטט אן פטוסטוווק צום רפעון וווס ט ר עקט ג
davalanarMarke	IBM i Technology Updates - by IBM i product or subject matter
	Backup Recovery and Media Services (BRMS)
	Collaboration and Social for i (Lotus)
Leverage the latest enhanceme	nts DB2 for i (Database)
The IBM i operating system and related	software General IBM i operating system
updates 2 B BM i products are frequently enhanced. Visit	t this wiki to Hardware and Firmware (including Technology Refresh content)
learn more.	IBM i Access Client Solutions
Now Bar	IBM Integrated Web Services for i
Technology Refresh	Integration with BladeCenter and System x
BWI 7,1 Entertaining	Java on IBM i
	Navigator
	Performance Tools
	PowerHA Systemining for i
	Systems Director for i
Derfermence Teele	Web Integration on i
Penormance roois	
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Page Actions -	
This section contains information about the most recent enhancements to IBM i Benormance Tool collection tools, the performance components of IBM Navigator for i and the performance Tools I.5	Is. This topic includes Performance data
concertor tools, the performance components of DW Navigator for Fand the Fertormance fools E	Performance on the web
	Like Updated 2/12/15 by Irpowell Tags: collection_manager, pdi, performance_data_investigator
Performance Data Collectors	Page Actions *

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PDI Enhancements via PTFs

- 1. IBM i developerWorks
- 2. <u>Technology Updates</u>
- 3. <u>Performance Tools</u>
- 4. Performance on the Web



developerWorks.

Leverage the latest enhancements The IBM i operating system and related software products are frequently enhanced. Visit this wiki to learn more.

Access technology updates

You will find a list of enhancements by timeframe with links to the details.

IBM i Performance on developerWorks

developerWorks.

- <u>developerWorks</u>
- Performance Tools
 - <u>Additional performance tools resources</u>
 - Performance on the Web
 - Performance Data Collectors
- Forum
- IBM i Performance Data Investigator
- <u>IBM i Performance Data Investigator Edit Perspectives</u>
- IBM i Wait Accounting
- How to use the Batch Model performance tool



A

Leverage the latest enhancements

The IBM i operating system and related software products are frequently enhanced. Visit this wiki to learn more.

Access technology updates





IBM i Web Sites with Performance Information





IBM i Performance Management This web site has a lot of GREAT references and papers – see the resources tab

- Performance Management for Power Systems
- IBM Workload Estimator
- iDoctor
- Job Waits Whitepaper



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You and i You and i IBM i Trends and Strategies

http://www.ibmsystemsmag.com/Blogs/You-and-i/



i Can Technical Tips for i http://www.ibmsystemsmag.com/Blogs/i-Can/



Mr. Modern-i-zation Rowe https://www.systemideveloper.com/blogs/?q=blog/6



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DB2 for i





Can

For a simple list of all blogs on one page -"i Can" Blog of Blogs



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New Monitor Metrics in 7.2 IBM i Disk Watcher Dan Do More IBM i 7.2 Improved Temporary Storage Tracking (Part 4) IBM i 7.2 - Navigator Monitors IBM i 7.2 - Batch Model Health Indicators in the Performance Data Investigator IBM i Storage Allocation Perspectives IBM i Performance Analysis IBM Power Virtualization Performance (PowerVP) View Memory Pools and Faulting with the Performance Data Investigator IBM i Wait Accounting Viewing Job Level SQL Metrics with the Performance Data Investigator Anticipating the Future Job Level SQL Metrics in Collection Services Performance Reports With the Performance Data Investigator IBM i Performance Frequently Asked Questions Commands to Manage Performance Collections Performance Data Investigator Performance Data Collectors in IBM i Performance Data Investigator - Better Than Ever Job Performance Information CPF1240 and CPF1241 Messages Contain Summary Performance Information i Can... Find All my Performance Collections in One Place Lesser-Known Features of Work With System Activity Customizing a Perspective in PDI New Systems Director Navigator Service Packs Bring New Enhancements to 6..1 IBM Navigator for i - Work Management Integration with Performance Tasks i Can ... Collect More Performance Data in 7.1 i Can ... Measure Disk Response Times i Can ... Understand Scaled CPU Time i Can ... Use POWER7 Features with IBM i 6.1.1 i Can ... Analyze Command Performance i Can ... Tell You Why You're Waiting i Can ... Display CPU Utilization for all Partitions

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Performance Management on IBM i Web Site

http://www-03.ibm.com/systems/power/software/i/management/performance/ index.html

Performance management on IBM i

Overview

Tools

Performance Explorer

Resources

Find what you need

Performance Data Collectors

There are four collectors on IBM i that collect performance related data and store the informatic in database files, each having their own unique characteristics: Collection Services, IBM i Job Watcher, IBM i Disk Watcher, and Performance Explorer.

Performance Data Investigator (PDI)

Use the Investigate Data task found in the web-based IBM Systems Director Navigator for i to view and analyze the data collected from any of the four data collectors found on IBM i. This powerful tool allows you the ability to work with the data interactively in chart or table form.

iDoctor for IBM i

A family of products (including Job Watcher, PEX Analyzer, and Heap Analysis Tools for Java) focused on assessing the overall health of a system by providing automated analysis on a variety of performance related data.

PM for Power Systems

A tool that can automatically collect system utilization information and can produce regular reports which show the utilization and growth trends of your system.

Performance and Scalability Services

Plan and prepare for changes in the data center when using the IBM i operating system on Power Systems hardware with help from IBM Systems Lab Services and Training. Whether 04



IBM

What Happened to the PCRM?

- Performance Capabilities Reference Manual "PCRM"
- Was *THE* reference manual for all things related to IBM i performance considerations
 - Content was carried forward but not always updated
- Beginning in 2014, the PCRM only covers **CPW information**
 - Updates for new hardware models and CPW ratings
 - Older versions are still available for download
- Use other sources for IBM i performance information:
 - The IBM i Performance FAQ
 - Papers under the *resources* section on the Performance Management site
 - Knowledge Center
 - developerWorks



http://www.ibm.com/systems/i/advantages/perfmgmt/resource.html





A Redbooks publication!

===*=*

IBM

End to End Performance Management on IBM i





http://www.redbooks.ibm.com/redbooks/pdfs/sg247808.pdf

ibm.com/redbooks



IBM i 7.1 Technical Overview with Technology Refresh **Updates**

Draft Document for Review February 14, 2014 1:17 pm



Covers the 7.1 content through Technology Refresh 7

Chapter 6 – Performance Tools

Chapter 17, Section 6 – Performance in Navigator for i






IBM i 7.2 Technical Overview with Technology Refresh Updates

Covers the 7.2 content through Technology Refresh 1

Draft Document for Review December 10, 2014 2:51 pm



IBM i 7.2 Technical Overview with Technology Refresh Updates

Section 2.8 – Performance

Section 8.6.7 – Job level SQL stats in Collection Services



Redbooks and Redpapers on IBM i Performance Tools

- IBM i 7.1 Technical Overview with Technology Refresh Updates
- IBM i 7.2 Technical Overview with Technology Refresh Updates
- <u>Application and Program Performance Analysis Using PEX Statistics</u>
- Best Practices for Managing IBM i Jobs and Output (and a few other special tips)
- <u>i5/OS Diagnostic Tools for System Administrators: An A to Z Reference for Problem Determination</u>

The following redbooks are a bit dated but still have some useful information.

- IBM Systems Director Navigator for IBM i (Chapter 9)
- IBM eServer iSeries Performance Management Tools
- <u>A Systems Management Guide to Performance Management for System i and System p servers</u>
- Sizing IBM i5/OS Work on IBM System i5 Partitions
- Managing OS/400 with Operations Navigator V5R1 Volume 5: Performance Management
- IBM iDoctor iSeries Job Watcher: Advanced Performance Tool
- IBM eServer iSeries Systems Management Handbook



IBM

Articles

- IBM Systems Magazine, IBM i "Power Systems Monitoring With PowerVP", January 2014
- IBM Systems Magazine, IBM i "<u>Customizing a Perspective in Performance Data Investigator</u>", August 2011
- IBM Systems Magazine, IBM i "Investigating the Investigator", May 2010
- IBM Systems Magazine, IBM i "Sky High Performance", Aug 2009
- SystemiNetwork "Performance Data Investigator Consolidates Functions in One Place", June 2009
- SystemiNetwork "IBM Systems Director Navigator for i: Performance Tasks Overview", June 2009
- IBM Systems Magazine, IBM i "<u>A Command Performance</u>", Nov 2008
- IBM Systems Magazine, IBM i "Introducing IBM Systems Director Navigator for i5/OS", Aug 2008
- IBM Systems Magazine, IBM i "<u>A Collective Effort</u>", Nov 2006
- IBM Systems Magazine, IBM i "Mission: Performance Management", Nov 2006





Articles on Job Watcher

- "Web Power"
- Introduction to Job Watcher Green Screen Commands
- Top 10 Hidden iDoctor Gems
- <u>Using iDoctor for iSeries Job Watcher to Determine Why Jobs</u> <u>Wait</u>





Articles on Disk Performance

- A New Way to Look at Disk Performance <u>http://www.ibmsystemsmag.com/ibmi/administrator/performance/A-New-Way-to-Look-at-Disk-Performance/</u>
- Analyzing Disk Watcher Data
 <u>http://www.ibmsystemsmag.com/ibmi/tipstechniques/systemsmanagement/Analyzing-Disk-Watcher-Data/</u>
- Using Wait State Accounting to Determine Disk Performance
 http://iprodeveloper.com/systems-management/using-wait-state-accounting-determine-disk-performance
- Understanding Disk Performance, Part 2: Disk Operation on i5/OS
 http://iprodeveloper.com/systems-management/understanding-disk-performance-part-2-disk-operation-i50s
- Understanding Disk Performance Metrics
 http://iprodeveloper.com/systems-management/understanding-disk-performance-metrics
- Planning for Solid State Drives <u>http://ibmsystemsmag.blogs.com/i_can/2012/01/planning-for-solid-state-drives.html</u>
- Moving Data to Solid State Drives
 <u>http://ibmsystemsmag.blogs.com/i_can/2013/03/moving-data-to-solid-state-drives.html</u>
 <u>http://www.ibmsystemsmag.com/ibmi/storage/disk/data_ssd/</u>
- Customer use of SSDs
 <u>http://www-912.ibm.com/s_dir/slkbase.NSF/DocNumber/592252201</u>
- A Look at System i Integrated DASD Configuration and Performance under i5/OS
 - Redpaper REDP-3919-00





Systems Management References

- Navigator for i on developerWorks
 <u>https://www.ibm.com/developerworks/mydeveloperworks/wikis/home?lang=en#/wiki/IBM%20i%20Technology</u>
 <u>%20Updates/page/IBM%20Navigator%20for%20i</u>
- IBM Application Runtime Expert <u>http://www-03.ibm.com/systems/power/software/i/are/index.html</u> <u>http://www.ibm.com/developerworks/ibmi/library/i-applicationruntime/index.html</u>
- Uncovering Application Runtime Expert IBM i 7.1
 http://www.redbooks.ibm.com/abstracts/redp4805.html?Open
- Web Performance Advisor
 http://www.ibmsystemsmag.com/ibmi/administrator/performance/Web-Performance-Advisor-Helps-Solve-Mysteries/
- IBM Systems Director <u>http://www-03.ibm.com/systems/software/director/</u> <u>http://pic.dhe.ibm.com/infocenter/director/pubs/index.jsp</u>
- IBM Tivoli Monitoring http://www-01.ibm.com/support/knowledgecenter/SSTFXA_6.3.0.2/com.ibm.itm.doc_6.3fp2/welcome.htm?lang=en
- IBM Tivoli Monitoring Agent for IBM i
 IBM Tivoli Monitoring IBM i OS Agent Reference Version 6.3 Fix Pack 2.pdf



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Revised September 26, 2006





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